



Datacard[®] Tru[™] Signature Solution

Datacard Worldwide is pleased to announce the release of the Datacard[®] Tru[™] Signature solution. Along with Tru Signature software v4.0, we are also providing a USB signature pad for ease in connecting to laptop computers. Tru signature solution will be available from 15th March 2005.

The current Datacard[™] Integrated Signature Pad Solution (serial device) will continue to be offered. To know when to propose which solution, see the "Comparison" section in this document.

Product Overview

The Tru signature solution features high-quality capture of digital signatures from an electronic signature pad. Tru signature software provides seamless integration of the signature pad for use with Datacard[®] ID Works[®] Standard identification software, Datacard[®] ID Works[®] Enterprise identification software, and Datacard[®] ViaNet[®] identity information software. A simple click on the signature image field brings the operator to the Tru Signature Pad Device Ready Screen. There the person would sign his or her name and if the signature is acceptable, select OK. If not acceptable, select try again.



As you can tell, the complete process to capture, save and import the image is minimal. Operator training, ease of use, reliability and time to capture a digital signature makes the Tru signature solution an attractive add-on option to ID Works Standard software, ID Works Enterprise software or ViaNet software.

Signature Pad Hardware – The Tru signature software v4.0 has been developed and tested using the Topaz™ SignatureGem LCD 1x5 Model T-LBK462-HSB signature pad. Tru signature software v4.0 does not support any other signature pad.

Signature File Type - The signature image file can be saved as either a Microsoft® Windows® metafile (wmf) or Microsoft® Windows® bitmap (bmp). For best results, we recommend that the signature image file be saved as wmf. The signature format option is selected using the Tru signature pad configuration editor

Pen Weight Selection – The pen weight is the thickness of the signature lines. The default pen weight selection is modified using the Tru signature pad configuration editor. A user can select from a list of four pen weights or enter a value from one (1) to nine (9). The larger the number, the thicker the signature lines will be.

Pen Color Selection – The default setting for the signature line color is black. A different pen color can be selected using the Tru signature pad configuration editor. To change the color of the signature lines, click on the pen color button to display the standard windows color selection dialog box. Once this box appears, select the color you want by clicking on the color and then select OK to close the box.

Software License – The software license for Tru signature software v4.0 is a USB security key. Each copy of the software that is ordered will include the USB security key. A check for the USB security key is made during the production signature capture cycle. If the key is not found, the capture cycle is aborted and a message is displayed similar to:

Title: Datacard licensing

Text: A Tru signature USB security key was not detected.

Plug in the key and try again.

User Documentation – Provided with the Tru signature software is a Software User's Guide and online help. These are located on the Tru signature software CD. Also included in the DVD case is a hard copy of the Tru signature solution installation instructions. These instructions provide step-by-step instructions to install the Tru signature software, signature pad and USB security key.

Packaging – Tru signature software v4.0 will now be packaged in a DVD case containing the software CD, USB security key and hard copy installation instructions for installing both the software and hardware. The current Integrated Signature Pad software v3.0 will continue to be shipped in a CD jewel case.

Specifications

The Tru signature solution is compatible with:

ID Works Enterprise software v4.0, v4.1, v5.0 and v5.1

ID Works Standard software v4.0, v4.1, v5.0 and v5.1

ViaNet software v4.0 and v5.0

Any previous versions of ID Works software or ViaNet software will need to be updated before installing the Tru signature software.

Tru signature software is not supported with Datacard[®] Preface[™] ID software or Datacard[®] ID Works[®] Basic identification software.

USB devices **are not** Microsoft[®] Windows NT[®] operating system compatible. Tru signature software will not work with ID Works Standard software, ID Works Enterprise software or ViaNet software using the Windows NT operating system; however, it is compatible using Microsoft[®] Windows[®] 98SE, 2000 Professional, Me or XP operating systems.

Note: Two USB ports are required, one for signature pad and one for the USB security key.

Hardware specifications for the signature pad are:

- Physical dimensions (w x d x h)
6.0 x 3.8 x 1.0 in (152.4 x 96.52 x 25.4 mm)
- Signing area
4.4 x 1.3 in (111.76 x 33.02 mm)
- Approximate weight: 20 oz (567 g)
- Environment:
 - Operating: 32° to 122° F (0° to 50° C)
 - Humidity: 10 to 90%
 - Storage: -4° to 149° F (-20° to 65° C)
- Resolution: 1804 x 533 pixels
- Interface: USB
- Power: Through USB port (no power adapter is required)
- Pen: Requires two #393 batteries (included in shipment)
- Agency Approvals: FCC Class B (No CE mark – not for sale in Europe)

Components

Tru signature solution includes the following components:

- Datacard Tru signature software with USB security key
- Topaz[™] SignatureGem LCD 1x5 Model T-LBK462-HSB signature pad with tethered stylus pen (pen batteries included)
- Installation instructions (printed)

Tru signature software includes the following components:

- Datacard Tru signature software with USB security key
- Installation instructions (printed)

Compatibility

The table below shows the signature software and the signature pad hardware they support, along with the ID solutions software they are compatible with.

Signature Pad SW	Signature Pad HW	ID Solutions Software*
Tru signature software v4.0	SignatureGem signature pad	ID Works Standard v4.0, v4.1, v5.0, v5.1 ID Works Enterprise v4.0, v4.1, v5.0, v5.1 ViaNet v4.0, v5.0
Integrated signature pad software v3.0	Symbol® Penware terminal signature pad	ID Works Standard v3.x, 4.x, v5.0, v5.1 ID Works Enterprise v3.x, 4.x, v5.0, v5.1 ViaNet v4.0, v5.0

**Note: The signature pad software requires ID Works Standard software, ID Works Enterprise software or ViaNet software installed prior to installing the signature pad software.*

Service and Warranty

Tru signature solution is provided with a one (1) year warranty from date of shipment from Datacard. Datacard Worldwide Technical Phone Support must be contacted on warranty returns.



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